Document Retention Policy



Personal data will be stored by us for up to:

- Where you hold an insurance policy directly with us: 7 years after the date of the expiry of your policy (or last live policy in the event of a renewal), or the date of the last communication with you relating to your policy, whichever the latter.
- Where you hold an insurance policy indirectly with us:
 3 years after the date of the expiry of your policy (or last live policy in the event of a renewal), or the date of the last communication with you relating to your policy, whichever the latter.
- Where you have received a quote from us: 30 days after the date for which the quote supplied was valid or 30 days after the date of the last communication with you relating to your quote. Whichever the latter

To enquire about your data (subject access request), obtain a copy of your data, amend any data that you think is incorrect or delete your data, please contact us.

How to contact us

For any questions or concerns relating to this Data Retention Policy or to make a subject access request, please contact us at:

By email: data@expatglobalcare.com
By post: Data Protection Team

Strategic Insurance Services Limited

Delmon House 36-38 Church Road Burgess Hill RH15 9AE United Kingdom